

ADA Grievance Procedure

Dallas County Commission has a grievance procedure for prompt and equitable resolution of complaints alleging any action prohibited by the United States Department of Justice regulations related to Title II of the Americans with Disabilities Act (ADA). Title II states, in part, that “no otherwise qualified disabled individual shall, solely by reason of such disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination: in programs, services or activities sponsored by a public entity.

Complaints should be addressed to: ADA Coordinator/ Human Resources Director, P.O. Box 987, Selma, AL 36702 (Telephone: 334-877-4803).

- 1) A complaint should be filed in writing, contain the name and address of the person filing it, and briefly describe the alleged violation of the regulations.
- 2) A complaint should be filed within 30 days after the complainant becomes aware of the alleged violation.
- 3) A written determination as to the validity of the complaint and a description of the resolution, if any, shall be issued by the coordinator, and a copy forwarded to the complainant no later than 30 days after its filing.